

Member Services

Connecting Members to Resources

Our highly trained Member Care team is here to assist with questions regarding your pharmacy coverage. We can be reached toll free at (844) 257-1955 during business hours, Monday-Friday, 8am-6pm Eastern.

Please call us for assistance with topics such as:

- **Drug Cost Inquiries** - the cost of medications can vary from pharmacy to pharmacy so we are here to provide this information to you to make you a better consumer. Please have the medication name, strength & dosage when you call. We will also ask what pharmacies you would like to consider.
- **Plan Design Questions** - not sure what your copay is or what medications are covered? Trying to decide between available plan options? Give us a call so we can help.
- **Therapeutic Alternatives** - if you are prescribed a high cost brand name medication and want to know if there are generic options, we can help!
- **Copay Assistance** - sometimes brand medications are the only option. Our Member Care team can assist in finding coupons or copay cards to help offset that brand copay.



Creating Meaningful Health Solutions in Innovative Ways