



# Your security is our priority.

Working together to keep your account safe.

Saving money is hard work. So, you should know what steps to take to help keep your account access secure as you continue toward your financial goals — including retirement.

**If you haven't already, take a few minutes to set up your account.**

Here are some other ways you can protect your personal information:

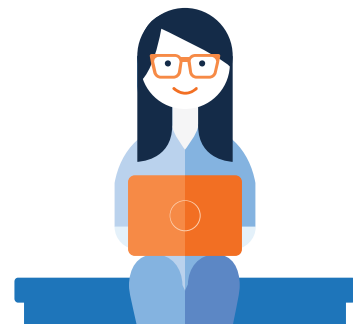
- **If you haven't created an account yet, visit [principal.com/Register](https://principal.com/Register) to help us verify your identity** and make sure you're the only one who can sign in to your account.
- **Choose a strong username and password.** Use a mix of letters, numbers, and special characters, and avoid common words or phrases.
  - Or go one step further: use a long, complex passphrase.
- **Avoid reusing passwords — and don't share them.** Make your passwords unique for each account. If you need to write it down to remember it, store it in a secure location.
- **Log in to your account periodically.** Keep your information current, plus stay up-to-date on any plan changes.
- **Use current anti-virus protection software** on your devices.
- **Review account correspondence frequently (within 48 hours)** including transaction confirmations and notices.

### The latest in account security options

Principal now offers more options on ways to secure your account. You have the choice of:

1. Authenticator app
2. Voice call
3. Text messaging

We take our responsibility to protect your sensitive personal and financial information very seriously.



**Learn about our guarantee.**<sup>1</sup> The customer protection guarantee from Principal reimburses unauthorized account activity. Learn more at [principal.com/Customer-Protection-Guarantee](https://principal.com/Customer-Protection-Guarantee)



**Trouble logging in?** Visit [principal.com/LoginHelp](https://principal.com/LoginHelp) or call Principal at **800-986-3343**.



<sup>1</sup> The guarantee applies to employer-sponsored retirement plans, defined benefit or defined contribution and is effective for unauthorized activity that occurs on or after Aug. 10, 2017, and after a participant has activated two-factor authentication. Exclusions to the policy may apply.

This communication is intended to be educational in nature and is not intended to be taken as a recommendation.

Insurance products and plan administrative services are provided through Principal Life Insurance Company, a member of the Principal Financial Group®, Des Moines, IA 50392.

Principal, Principal and symbol design, and Principal Financial Group are trademarks and service marks of Principal Financial Services, Inc., a member of the Principal Financial Group.

PT604B-02 | ©2020 Principal Financial Services, Inc. | 1048925-012020 | 01/2020